

Videoconference Quality Summary

123 Industries

From 6/1/2004 Through 6/30/2004

Reported on Aug 24, 2004

Videoconferences	No. of Conferences
With Tickets	7
Without Tickets	80
Total Conferences	87

Normal, occurred videoconferences only. No EPC.

Includes all tickets - both set-up time and in-conference.

As such, the percentages cannot be compared with the

percentages shown in old style of quality reports that

showed only in-conference tickets (percentage with tickets

will be higher in new reports.)

